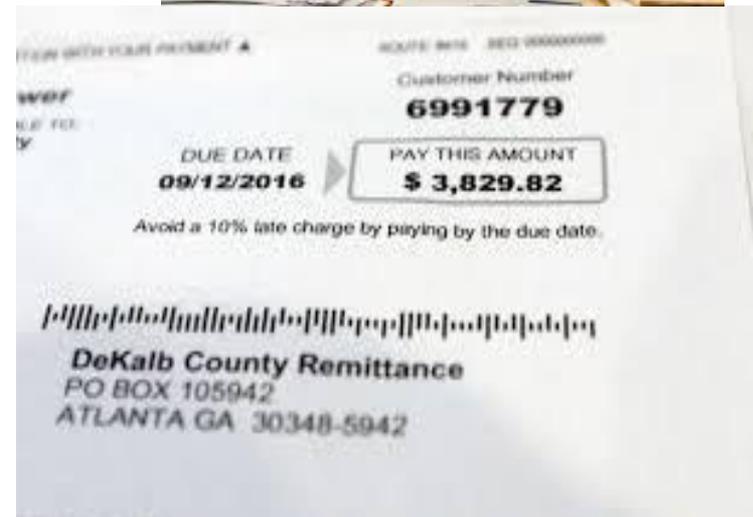


LEVEL PAY PLAN



RECEIVING AN UNUSUALLY HIGH BILL?

- ⦿ High bills can be stressful.
- ⦿ By enrolling in the Level Pay Plan, you will be able to pay the same amount every month on your utility bill.



ENROLLING IN THE LEVEL PAY PLAN

- ◉ If you receive your bill from Pacific Gas and the Electric Company (PG&E) the program is called **Balanced Pay Plan**.
- ◉ Works the same as other utility companies



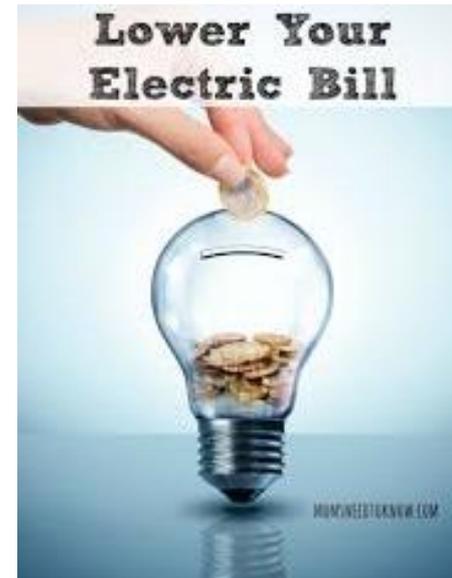
HOW IT WORKS

- ⦿ The utility company will review your bills for the past 12 months to determine how much energy you typically use.
- ⦿ The company will base your new Level Pay Plan payment amount on your past usage by taking the average of your previous bills.



HOW IT WORKS

- ⦿ This average will be the monthly amount you will pay on the new plan.
- ⦿ You will pay the same bill amount every month.
- ⦿ Some months you will pay for more energy than you actually use, and other months you will pay less energy than you actually use.
- ⦿ Every few months, the utility company will review the actual amount of energy you have used.
- ⦿ Your local CHANGES organization can provide you with these reassessment details for the utility companies in your area.



IS THE LEVEL PAY PLAN RIGHT FOR YOU?

- ◉ If you want to know exactly how much you will pay for your energy cost in most months.
- ◉ Be prepared to pay the additional charges every few months when the company conducts a review of your usage and makes adjustments



CUSTOMERS WHO MANY NOT BENEFIT

- ⦿ Although your bill will be fixed rate each month, every few months your utility company will conduct a review that may result in a charge if your usage increased.
- ⦿ If you think that you will have difficulty paying any additional amounts owed after the review period, the Level Pay Plan may not be the best for you.



CUSTOMERS WHO MAY NOT BENEFIT

- ◎ Your CHANGES

organization can help you enroll in the Level Pay Plan.

- ◎ It can also check your bills, help you fill out paperwork, talk to the utility company for you, and answer your questions and/or concerns.



**For any questions contact your local
CHANGES organization for assistance:**

(714)481-9600

Thank you !

Created by: Intern Brisa Garcia 2018